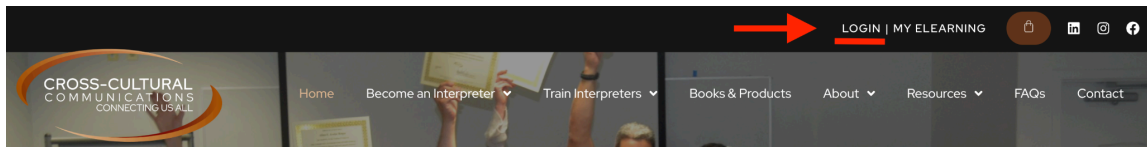


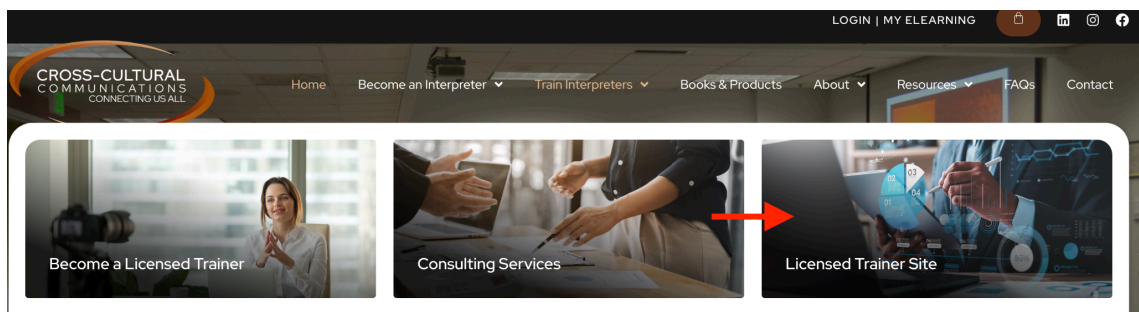
For Licensed Trainers: Instructions for Ordering Books and Materials Through the Trainer Store

How to Log In

- Visit the Trainer Site at <https://www.cultureandlanguage.net/>
- Click the "Log In" button in the top-right corner of the page.



- If you can't find the login page, hover over "Train Interpreters" and select "Licensed Trainer Site."



- Log in using your unique trainer username and password. *Passwords were all updated as of April 2025. If you have not logged in using this new password, please reset your password using <https://cultureandlanguage.net/my-account/lost-password/> or contact solutions@cultureandlanguage.net for assistance.*

Browse, Purchase and Checkout Products:

- Once logged in, click on "Trainer Store" in the left-side menu.

- Dashboard
- TCI International
- TCII Resources
- TCII Videos
- TCII and TCIO Equivalences
- Medical Terminology
- The Language of Justice
- Cultural Competence
- Other Resources
- Language Proficiency Testing
- CEUs
- Trainer Store**
- My Profile
- Trainer Search

Welcome aboard!

You've asked for it – and we've listened! Welcome to your online source for up-to-date training materials potential training participants to find and contact you directly. We're proud to count you among our list help your training efforts.

Licensed Trainer Database and Resources

You can decide to display as much – or as little – information as you choose on our licensed trainer data; have the freedom to update their profiles and contact information 24/7. Have a new professional accreditation? Update your licensed trainer profile!

Please note that only Cross-Cultural Communications can edit licensed agency information.

SEARCH TRAINERS

- Browse the catalog and click on any product for a detailed view.

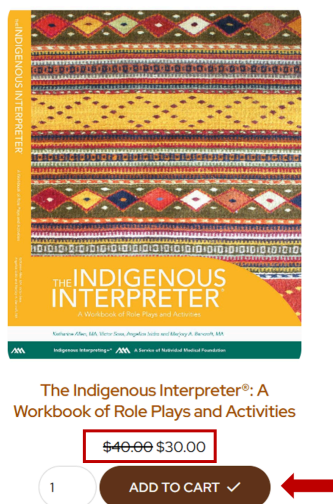
Trainer Store

Need to order books for your next training session? Enjoy your licensed trainer discount when placing orders through our Trainer Store.

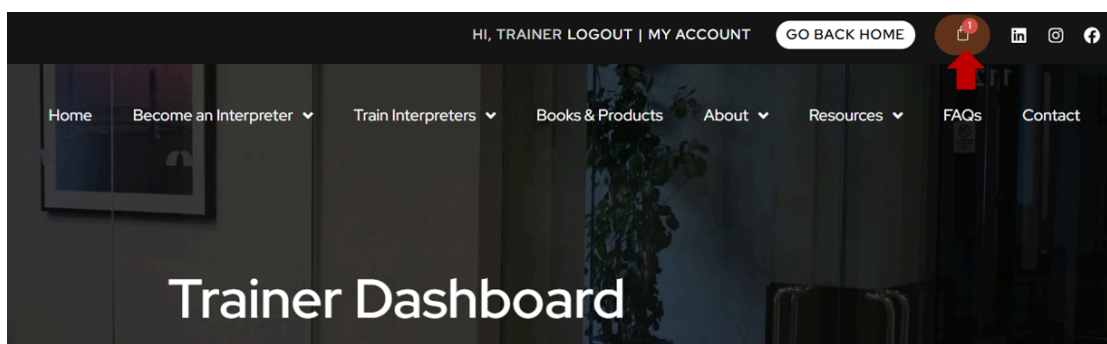
Trainer Store ordering instructions

| | | |
|--|---|--|
|  <p>The Indigenous Interpreter®: A Workbook of Role Plays and Activities</p> <p>\$40.00 \$30.00</p> <p>1 ADD TO CART</p> |  <p>The Indigenous Interpreter®: A Training Manual for Indigenous Language Interpreting</p> <p>\$60.00 \$40.00</p> <p>1 ADD TO CART</p> |  <p>Breaking Silence: A Workbook of Role Plays and Exercises</p> <p>\$20.00 \$15.00</p> <p>1 ADD TO CART</p> |
|  <p>Breaking Silence: A Training Manual</p> <p>\$30.00 \$20.00</p> <p>1 ADD TO CART</p> |  <p>The Language of Justice: Exercises and Role Plays</p> <p>\$25.00 \$17.50</p> <p>1 ADD TO CART</p> |  <p>The Language of Justice: A Training Manual</p> <p>\$45.00 \$30.00</p> <p>1 ADD TO CART</p> |

- Select your desired quantity and click “Add to Cart.” As a licensed trainer, you'll automatically receive the discounted rate.



- When ready to check out, click the brown oval "Cart" icon in the top-right corner.



- Review your items in the cart, and if you're satisfied, click "Checkout" at the bottom right.

Shipping and Billing Information:

- Complete the required fields for shipping and billing details.
- If you have a coupon (e.g., for bulk orders*), redeem it here.
- If you are ordering books close to your training date, please contact us to coordinate so that you receive them on time.

Place Your Order:

- After reviewing everything, click "Place Order."
- You will be redirected to a confirmation page with your order number as well as a confirmation email.
- When your order has shipped, you will receive another email with the tracking number and information

*Bulk Discount codes:

- **LTRAINERBULK10** - This coupon code offers a 10% discount for Licensed Trainers spending between \$2700-\$3900 on books.
- **LTRAINERBULK15** - This coupon code offers a 15% discount for Licensed Trainers spending more than \$3,900 on book orders