For Licensed Trainers: Instructions for Ordering Books and Materials Through the Trainer Store

How to Log In

- Visit the Trainer Site at https://www.cultureandlanguage.net/
- Click the "Log In" button in the top-right corner of the page.



• If you can't find the login page, hover over "Train Interpreters" and select "Licensed Trainer Site."



• Log in using your unique trainer username and password. *Passwords were all updated* as of April 2025, if you have not logged in using this new password please contact <u>solutions@cultureandlanguage.net</u> for assistance.

Browse, Purchase and Checkout Products:

• Once logged in, click on "Trainer Store" in the left-side menu.

Dashboard	
TCI International	Welcome aboard!
TCII Resources	
TCII Videos	You've asked for it – and we've listened! Welcome to your online source for up-to-date training material potential training participants to find and contact you directly. We're proud to count you among our lice
TCII and TCIO Equivalences	help your training efforts.
Medical Terminology	
The Language of Justice	
Cultural Competence	Licensed Trainer Database and Resources
Other Resources	
Language Proficiency Testing	You can decide to display as much – or as little – information as you choose on our licensed trainer data have the freedom to update their profiles and contact information 24/7 Have a new professional accord
CEUs	licensed trainer profile!
Trainer Store	Please note that only Cross-Cultural Communications can edit licensed agency information.
My Profile	
Trainer Search	SEARCH TRAINERS

• Browse the catalog and click on any product for a detailed view.



• Select your desired quantity and click "Add to Cart." As a licensed trainer, you'll automatically receive the discounted rate.



• When ready to check out, click the brown oval "Cart" icon in the top-right corner.



• Review your items in the cart, and if you're satisfied, click "Checkout" at the bottom right.

Shipping and Billing Information:

- Complete the required fields for shipping and billing details.
- If you have a coupon (e.g., for large shipments), redeem it here.
- In the "Order Notes" field, please include your training start date so we can plan accordingly.

Place Your Order:

- After reviewing everything, click "Place Order."
- You will be redirected to a confirmation page with your order number as well as a confirmation email.